GRIMALDI LINES

COVID PREVENTION PROCEDURES
Verified by RINA

EXTRAORDINARY MEASURES TO PREVENT THE SPREAD OF THE CORONAVIRUS

COMPANY PROCEDURE

In order to ensure the utmost in health safety standards and guarantee the serenity of a safe journey to all passengers, the Company:

- will ensure that the ship's doctor will be present, regardless of the number of passengers on board;
- has provided for the exclusive use of cabins;
- has introduced specific protocols for the careful sanitization of cabins and on-board areas;
- has provided that ventilation systems, whose filters are sanitized with specific antibacterial and antiviral products, operate as far as possible with air intake directly from the outside and expulsion of air directly outward, without recirculation;
- has provided the crews with tools and training aimed at limiting the risk of contagion;
- has paid particular attention to training its crews to ensure assistance to passengers and for compliance with prevention, containment and emergency management measures.

CHECK-IN AND BOARDING

In order to avoid people gathering in crowds and in compliance with safe social distancing, passengers must check in on time to ensure that all control and boarding activities can be completed. Passengers must check in wearing masks (including children 6 years old and up).

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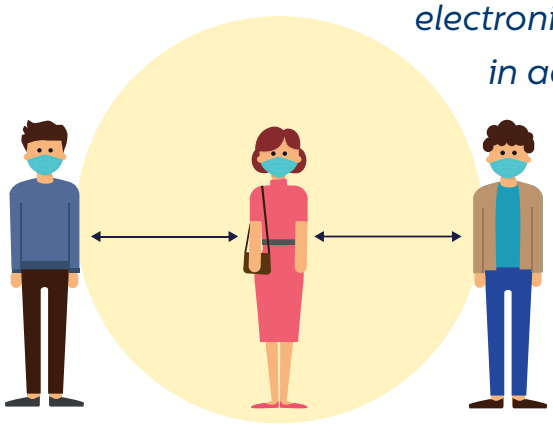
CHECK-IN AND BOARDING

Those travelling with their car may preferably check-in while remaining in their vehicle and will receive from the control officer (checking documents and tickets) a sticker with the cabin number to bring with them and another to stick on the car; at the ramp, the driver parks the car in the garage. Passengers will only need to go to the ticket office if they have to make changes or additions to the ticket. The staff in charge of fast check-in will wear personal protective equipment, limiting contact with the documents to be checked as much as possible.

RECEPTION ON BOARD

In order to speed up boarding – carried out strictly in compliance with safe social distancing and wearing masks – all the information that can be sent by the Company to the passenger and vice versa before departure is exchanged electronically at the time of booking. Cabins are assigned in advance.



Passengers are frequently reminded to comply with behavior and social distancing rules through the use of public announcements, informative flyers, posted in the public areas of the ship, and through a memo in the cabin.

In corridors, at reception and in all common areas, including lifts, it is always mandatory to wear masks. Tendiflex and specific signage are used to facilitate distancing between people.

All reception staff on board will wear personal protective equipment.

Disinfectant gel dispensers have been positioned at various points on the ship.

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CLEANING AND SANITISATION OF CABINS AND COMMON AREAS

All areas of the ship, public or for private use, will be subject to regular sanitization specifically to contrast bacterial and viral agents. All activities will be carried out by operators equipped with appropriate personal protective equipment.

RESTAURANT SERVICES

The crew on board will ensure people do not gather in groups at the restaurants and at the bars. The opening hours of the catering services will be adequate to the number of passengers to make the purchase and the consume easier.

The kitchen and service staff at the self-service areas and those serving at the tables wear personal protective equipment and regularly sanitize the surfaces. For the purchase of extra services on board, the use of contactless credit cards is encouraged to minimize contacts and the circulation of money.

PAX-OUT AND DISEMBARKATION

Pax-out and disembarkation are organized in such a way as to avoid people gathering in crowds and the on-board staff will be present to assist with operations to regulate the flow of people.

CREW

The Company has introduced health protocols to monitor crew health on board, in order to minimize any health risks to passengers and staff. Our crew complies with the obligation to wear personal protective equipment, uses disinfectant gels and makes frequent announcements to remind passengers to avoid crowds, wash their hands frequently and use the mask.